



19 Questions to Ask When Choosing a Long-Term Care Community for Your Loved One

1. What levels of care does your community provide?
2. What type of training does your staff receive?
3. What level of personal assistance can residents expect?
4. What is your ratio of staff to residents during the day/night?
5. What is your policy for handling medical emergencies?
6. How is your community kept safe and secure?
7. Does your community accommodate special care needs, such as diabetic care, mobility issues, or physical aggressiveness?
8. What meals are provided? Are special dietary requests accommodated?
9. How often are housekeeping and laundry services provided?
10. How do you get to know residents on a personal level?
11. How does your care community communicate with families about a resident's well-being?
12. Has your community been recognized by or won awards from industry organizations?
13. How frequently are residents able to engage with others of a different generation; specifically, babies and children?
14. What spiritual care (worship, bible study) is available for residents to be a part of?
15. What outdoor spaces (patio, courtyard) and activities does your community offer?
16. What programs to keep residents active (exercise, physical therapy) does your community offer?
17. How does your care community go about planning activities for residents? Can you provide me with the activity calendar for this month?
18. What meaningful events or projects (community events, mission projects) does your community offer residents?
19. What is the mission of your care community? How does that impact the care that residents receive?

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